



Annual Report FY2020

July 1, 2019 to June 30, 2020



Empowering professionals to find
meaningful employment.

MESSAGE FROM THE BOARD CHAIR

Dear Friends,

The pandemic has disrupted the lives of our clients and their families, as well the way that Career Transition Center (CTC) delivers services. More than 2.4 million Illinoisans have filed for unemployment benefits since March 2020, and the state unemployment rate remains high at over 10%. The labor market is unpredictable, leaving working Illinoisans struggling to navigate the few jobs that are available – and creating greater disparities in the hardest-hit communities. In response, CTC shifted to virtual coaching and programming, and implemented wellness calls to check on clients to determine if they need referrals for virtual counseling, food and housing resources.

Feedback from our clients:

This time of COVID is tough for all of us. I think now, more than ever, CTC has an incredible role to play for people in Chicago who are looking for work. — Marc

I don't think I would have secured employment as quickly as I did without CTC's help.
— Patti (landed a job in July)

Peer groups are especially valuable now. Since I live alone, seeing people on Zoom helps me keep from feeling lonely and helps me feel like we're co-workers in this very strange job of getting through the pandemic. We still share what works and advise against what doesn't, but now it applies to life more generally along with the job search.
— Margaret

Here are ways you can help our clients find courage and resilience in the face of a challenging labor market:

- Make a donation
- Direct your United Way pledge to CTC
- Refer people in need of our services
- Consider CTC for your training and outplacement needs
- Follow us on LinkedIn, Facebook and Twitter

Our clients remain the heart of what we do every day – we provide professional and emotional support at a time when they need it the most. On behalf of our board, volunteers, staff and clients, I would like to thank you for your support. We are pleased to present CTC's FY2020 Annual Report to the community, which celebrates our accomplishments.

Thank you for your confidence in our work,



Larry Crema
Board Chair

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PROGRAMS

In-Person Career Services

Clients receive 12 weeks of one-on-one coaching, access to more than 20 employment programs a month, weekly peer groups, access to CTC's alumni network and other career resources.

Virtual Career Services

Clients can access CTC wherever they live or work. The 10-week program includes weekly one-on-one coaching and peer group conference calls and online tools.

Career Coaching

More than 40 coaches volunteer their time to help clients determine their career direction & search strategies.

Building Skills Workshops

These in-person small group seminars are facilitated by CTC Coaches. Featured topics include: Know Yourself and Where You Are Going; Present Your Best Self in Writing, Networking; An Essential Tool for Career and Life; and Awesome Interviewing and Negotiating.

Peer Groups

Peer Groups are weekly interactive sessions led by a coach that facilitate job search progress with an emphasis on initiative and accountability. Clients share ideas and leads, celebrate successes, and help one another sustain momentum CAREER

Assessment Workshops

CTC offers clients the opportunity to gain greater awareness through small-group, in-person workshops: Strong Interest Inventory, the EQI 2.0 Assessment and StrengthsFinder 2.0.

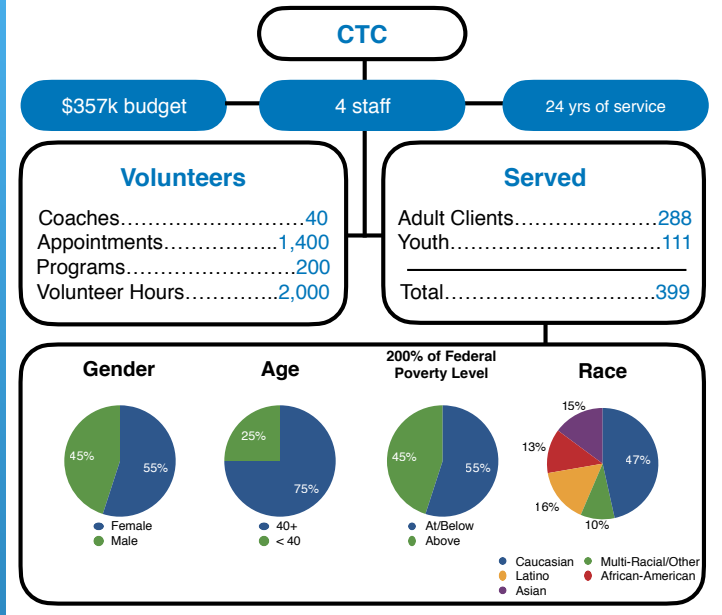
IMPACT

Mission

The Career Transitions Center empowers professionals to find meaningful employment.

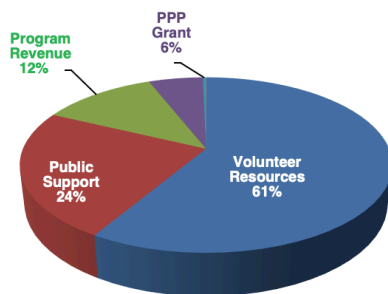
Employment Statistics

8.5% - US Unemployment Rate 15 months - Unemploy. Prior to CTC
11.3% - Illinois Unemployment Rate 20% - Working Part-time
15% Chicago Unemployment Rate 80% - Employed 3 Months (pre-covid)



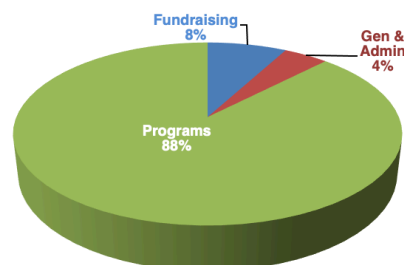
FINANCES

REVENUE SOURCES



Volunteer Resources	\$482,500	59%
Public Support	\$193,998	24%
Program Revenue	\$98,349	12%
Paycheck Protection Grant	\$46,339	6%
Other Income	\$2,395	0%
Wine Tasting Benefit	\$294	0%
Investment Income	\$141	0%
Total Revenue	\$824,016	100%

FUNCTIONAL EXPENSES



Fundraising	\$64,863	8%
General & Admin.	\$36,381	4%
Programs	\$721,696	88%
Total Expense	\$822,940	100%

Total Net Assets **\$206,308**



DONORS

Corporate

Benevity Community Impact Fund
BMO Harris Bank
Microsoft Giving Campaign
RBC Wealth Management
Shields Meneley Partners
US Bank Trust
USG Corporation

Foundations

Thomas Dower Foundation
Moving Lives Ahead Foundation
The Daniel F. & Ada L. Rice Foundation
The Steans Family Foundation
H.P. & W.B. White Foundation

Sponsors

First United Methodist Church
at the Chicago Temple
Elmhurst University
Fourth Presbyterian Church
Holy Name Cathedral
Old St. Patrick's Church

Pro-Bono Services

Ron Tevonian
Eric Cepela

Individuals

Anonymous (4)	Kendra Fogarty	Krista Kutz	Leslie Potter
Kevin Agnew	Sharon Forgue	David Latella	Blanche Roberts
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& Mary Jo Bollero	Stephanie Jefferson	William Napolillo	Carrie Thomas
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Marcella Dillard	Julia Katz	Rachmat Oey	Deb Wilson
Tanya Earley	Glenn Kaun	Patrick O'Hara	Mark Wilson
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Susan Esque	Maureen Kennedy Barney	Eileen O'Shea	
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Jim Fitzgerald	John Kowakowski	Susan Pelton	
Terri Flynn	Larry Krema	Karen Pinks	

VOLUNTEER COACHES AND FACILITATORS

Pat Arnold	Howard Fox	George Mulligan	Jill Stewart
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Susan Esque	Colleen McFarland	Maria Spears	
Terri Flynn	Treasa Moran	Pat Stamper	

