


# FY23 ANNUAL REPORT

7/1/22 TO 6/30/23



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312.906-9908 • [www.ctcchicago.org](http://www.ctcchicago.org)

 CTCCHICAGO

 [career-transition-center-of-Chicago](https://www.linkedin.com/company/career-transition-center-of-chicago)

# Chairman's Letter

Dear Friends,

The Career Transitions Center (CTC) empowers professionals to find meaningful employment. Our clients are at the heart of what we do every day – we provide professional and emotional support at a time when they need it the most. Thanks to your generous support, we provided career services to 612 adults and 148 youth ages 18 to 24 years

Highlights from the year include:

- Creation of programming to educate clients about the impact of AI on employer processes and how to put it to work for them.
- Securing new grants to expand our work with first-generation college students.
- Onboarding 10 new coaches and retaining 50 coaches and workshop facilitators.
- Welcoming two new board members.

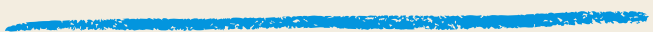
To all our donors, volunteers, nonprofit partners, advisors and others who have let us share in their generosity, and on behalf of our dedicated and talented Board, I offer my sincere gratitude. Thank you for inspiring us and for joining us in getting people back to work.

Sincerely,

Larry Crema



Board Chairman



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# Career Services

Clients receive one-on-one coaching, access to job search skills programs a month, weekly peer support groups, access to CTC's alumni network, referrals for virtual counseling or resources related to food, housing, & financial supports. More than 60 coaches volunteer their time to help clients determine their career direction & search strategies.

Clients can access SkillsFirst, a licensed career management platform offering best-in-class career tools, high-quality labor market data, collaboration tools, and evidence-based career coaching to bolster career success outcomes. Offers AI-augmented resume builder and cover letter builder for keyword optimization, mock video interviews and career education videos.

## Our Clients

**Adult Professionals:** Clients were unemployed for six months before using our services. Their job search concerns include burnout; finding meaningful work; referral from a therapist to find a job/new job; gaps in work history; returning to the workplace; ageism; finding a work culture fit; lack of a network; and unsure how to approach job search.

*When I began searching for a career change, CTC offered the guidance and career coaching that I needed. The skills I gained throughout the process helped me search for the right positions, and gave me the confidence to keep searching and networking, and helped me land my current position. -Zach*

**Emerging Professionals:** CTC addresses systemic barriers to economic mobility by providing career discovery classes, full-day career boot camps, and individualized career coaching for college youth and recent college graduates, ages 18 to 24 years of age.

*CTC was a very useful resource that was crucial for my interdisciplinary major declaration and shift of paradigm regarding career and life goals during my second year of university. I am grateful for this mentorship and guidance that pushed me to develop and recognize the skills that helped me get an incredible internship at Wintrust. - Jacqueline*

**Workplace Solutions:** CTC provides affordable and effective outplacement for employers to ensure that their discharged employees find their next opportunity in the shortest time possible. CTC also provides professional development programming on team building and leadership development.: CTC provides affordable and effective outplacement for employers to ensure that their discharged employees find their next opportunity in the shortest time possible. CTC also provides professional development programming on team building and leadership development.

# Impact Report

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## ADULTS SERVED

612

## YOUTH SERVED

148

## TOTAL SERVED

760

## COACHES

60

## VOLUNTEER HOURS

1,700

## SECURED JOBS

70%

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## GENDER

53% female

47% female

## AGE

43 years - adults

18 to 24 years - youth

## POVERTY LEVEL

55% - adults

80% - youth

## ADULT ETHNICITY

Caucasian 65%

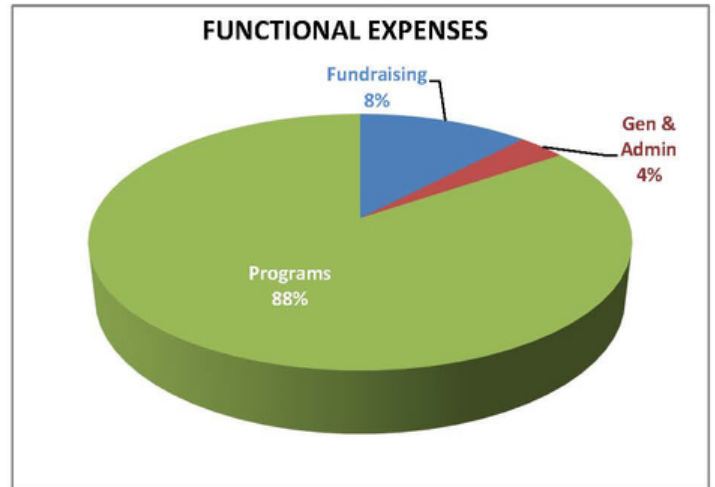
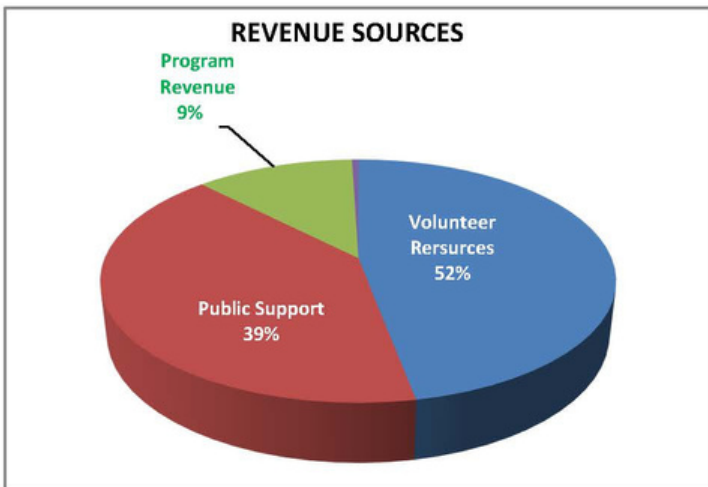
African American 10%

Asian 10%

Latino 10%

Other 5%

# Financial Statements



Volunteer Resources	\$297,850	42%
Public Support	\$257,381	36%
Program Revenue	\$75,143	11%
Investment Income	\$3,078	0%
Other Income	\$81,118	11%
<b>Total Revenue</b>	<b>\$714,570</b>	<b>100%</b>

Fundraising	\$81,161	12%
General & Admin.	\$22,640	3%
Programs	\$565,847	84%
<b>Total Expense</b>	<b>\$669,648</b>	<b>100%</b>

**Total Net Assets**                      **\$250,013**

We couldn't have  
done it without your  
generous *support.*

Thank you  
to all our donors  
and volunteers.



# Donors



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## Corporations

The Benevity Community Impact Fund  
BMO Harris Bank  
RBC Foundation - USA, RBC Wealth Management  
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Andrew and Alice Fischer Charitable Trust  
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St. Chrysostom's Church



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